Matrix Pricing & Contracting Procedures

Quickly and easily generate pricing and submit contracts

We aim to make pricing and contracting matrix deals simple and fast. Here are some quick procedural notes on our process, along with other important details related to matrix transaction types .

PRICING PROCESS: AS SIMPLE AS 1-2-3

1. Calculate your customer's price quote using the **Matrix Pricing Wizard**.
2. Enter the appropriate data from the Pricing Wizard into the appropriate small- or medium-sized business contract:
   - **Small business contract:** less than 300,000 annual kWh or peak demand less than 50 kW
   - **Medium business contract:** 300,000-1,000,000 annual kWh and peak demand of 50kW or greater
3. Submit the completed contract to **matrixsales@nrg.com**, along with the following info:
   - Legal Entity Name
   - Annual kWh
   - Product
   - Broker margin
   - Contract start date
   - Term
   - Contract price

Important: For medium and high load factor pricing, NRG requires usage or a bill copy displaying kWh and kW to validate the load factor. Small business fixed and 100% green contracts are also available in Spanish.

OTHER DETAILS

Margin: NRG will split margin 1-for-1 after 7 mils, with a maximum of 15 mils allowed to you.

Credit: Credit is auto-approved with no deposit requirements.*

Contract submission: Contracts must be submitted by 5 p.m. CT to secure same-day pricing.

Transaction types:

Switch: If a date is specified on the contract, NRG will submit the transaction 7 days prior to that date. If no date is given, NRG will submit the transaction on the first business day of the start month.

Move-in: Please indicate a "regular" or "priority" move-in, along with the required date. TDU fees for priority move-ins will still apply. Customers requiring a meter installation may take up to 10 additional business days. For new or inactive meters and new owner move-ins, the location must have proper permitting and/or certificate of occupancy for the order to complete.

Renewal: A switch to the new contract rate will occur on the first meter read date on or after the specified start date.

QUESTIONS?

Please contact **matrixsales@nrg.com** for contract confirmation requests, billing address changes/updates, and questions on matrix pricing.

* *NRG reserves the right to accept or reject any matrix contract. Contract acceptance will be contingent upon full review and vetting of details. Formal confirmation of acceptance will be sent within 24-48 business hours.*