

NRG BUSINESS WEBINAR

NYC: Maximizing Your Energy Usage Efficiency

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NRG Resources:

- Flexible Demand Whitepaper
- NYC Local Law Webinar
- Summer Energy Market 2024
- Summer Market Update Webinar
- New York Market Update 2024

FREQUENTLY ASKED QUESTIONS

Do I have to enroll in all three DR programs or can I pick and choose which ones?

You can choose specific programs to enroll in; you are not required to enroll in all three Demand Response (DR) programs. However, there is a financial benefit to enrolling in multiple programs if your facility can reduce energy usage during different events. By participating in more than one program, you may be able to maximize your financial returns. We recommend discussing your specific situation with your Account Executive or broker to determine the best strategy for your participation.

Does RED conflict with DR or can I do both?

Responsive Economic Demand (RED) does not conflict with DR programs. You can participate in both without issues. However, it's important to note that a RED dispatch during a Coincidental Peak (CP) hour could lower your baseline.

If you respond to a RED event and it corresponds to a CP hour, the Peak Load Contribution (PLC) will decrease which means your demand response revenues could be lower the next DR season, but you will be paying less for PLC if you are in a commodity contract which passes through or trues up capacity. Your demand response revenues are less because the PLC's baseline level is lower.

Do you work with ConEd if I have a smart meter issue?

While we can detect and notify you of any issues with your smart meter, you will need to work directly with Con Edison (ConEd) for any repairs or issues. We are unable to request service on your behalf due to utility regulations. However, we can assist you in identifying the problem and guiding you through the process of contacting ConEd for a resolution.

Can I enroll even if my building is sub-metered?

Enrollment in our programs is possible for sub-metered buildings, depending on the specific setup and metering infrastructure. Each situation is unique, so we recommend discussing your building's metering configuration with our team. We will evaluate your setup and determine the best approach for your participation in our programs.

How do I know how much energy I can reduce?

As mentioned in the presentation, we have a team of engineers that can help you determine your potential energy reduction. We will review your power usage data and work with you to develop a Reduction Action Plan. This plan will outline how you can curtail energy during demand response events. By analyzing your historical usage and operational patterns, we can provide insights and recommendations on achievable curtailment amounts, ensuring you maximize your participation benefits.

Does AMP work with a building's BMS system?

Yes, our Active Management Platform (AMP) can work with a Building Management System (BMS). AMP data can be exported and integrated with your BMS. We have successfully created interfaces between AMP and various BMS systems in the past, enabling seamless data exchange and control. This integration can enhance your building's energy management capabilities, providing more precise and automated responses during demand response events.

What are the contract term lengths for DR and RED?

DR contracts typically range from 1 to 4 years, with 3 years being the most common duration.

RED contracts are generally co-terminus with your commodity agreement. Each year, customers receive an email with the new seasonal pricing for RED. You have the option to review the updated pricing and respond to the email if you wish to exit the program. This annual flexibility allows you to adjust based on your current needs and market conditions.

In the program parameters for CSRP and DLRP, it says the event duration is four hours, but the event history shows the events were longer than four hours. Am I required to curtail for the entire event duration?

For the Commercial System Relief Program (CSRP) and Distributed Load Relief Program (DLRP), the required curtailment duration is four consecutive hours within the event window. This means even if the event window is longer, you are only obligated to reduce your energy usage for four hours.

Let's get started.
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Is there an advantage of using the same supplier for DR and commodity?

Yes, there is a significant advantage to using the same supplier for both DR and commodity services. When you purchase your power from NRG and enroll in our Demand Response program, you can have your DR payments applied directly to your monthly bill. This integration can simplify your billing process and reduce your overall taxable commodity cost. Additionally, having a single point of contact for both services can streamline communication and coordination, enhancing your overall experience.

What is NRG's recommendation for current gas and power contracts? Short-term or long-term? Basis/ Index or 100% fixed?

Every customer has unique needs and varying levels of risk tolerance. We recommend arranging a one-on-one discussion with an NRG Account Executive or your energy broker. They can help review your specific load profile and contracting options to determine the best approach that aligns with your risk management strategy.

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